How Are We Doing?

We need your help to continue improving our services.

Welcome to the Louisiana Department of Revenue. We are pleased to have you visit this office.

We have one primary job – to implement the tax laws of Louisiana fairly and professionally. It is very important to provide professional quality service. This means...

- Easy-to-make appointments
- Quick telephone access
- Friendly personnel
- Prompt access to expert assistance
- Rapid and fair resolution of your concerns

You are the one who can tell us whether we have been successful. We value your comments. We want to hear about the things we do right and the things we could improve.

Will you let us know?

It is important to us that we do things right.

You may mail this card to:
Taxpayer Services Division
Louisiana Department of Revenue
P. O. Box 3863
Baton Rouge, LA 70821-3863

How are we doing?

We need your help to continue improving our service. Please take a moment to provide us with your comments.



How would you evaluate your experience at the Louisiana Department of Revenue in terms of...

-		Very				in what fole were you contacting the Depart-
	Excellent		Good	Fair	Poor	ment of Revenue today? O 1 Taxpayer
General	Executivity	dood	dood	Tun	1001	2 CPA Representing a Taxpayer
Front Desk Clerk/Receptionis	t 5	4	3	2	1	O 3 Attorney Representing a Taxpayer
						 4 Other Representative of a Taxpayer
Professional Staff	5	4	3	2	1	 5 Representative of a Local or State Age
Duahlam Calving						O 6 Representative of a Federal Agency
Problem Solving	•					O 7 Other
How good a job did we do wit	:h					
the problem or concern that						Dlagge indicate which unit /division you
brought you in to see us?	5	4	3	2	1	Please indicate which unit/division you primarily had contact with today by marking
						one of the items below (please mark only one
Our Overall Performance	5	4	3	2	1	1 Office of the Secretary
						O 2 Alcohol & Tobacco Control
Comments: Please note any co	omments y	ou have	about ou	ır servi	e or	O 3 Audit Review
suggestions that you feel wou	ıld help us	provide	e better se	ervice i	n the	4 Collection
future						5 Controller's Office
						O 6 Corporate Taxes
						7 District or Regional Office
						Location:
						O 8 Excise Taxes
						9 Charitable Gaming
If any of our staff were espec	ially helpf	ul. plea	se let us l	know w	ho	○ 10 Field Services
they are and how they were l						○ 11 Human Resources
appreciation.	Ι					○ 12 Information Services
• •						○ 13 Internal Audit
Staff member's name						○ 14 Legal
						14 Legal
						O 15 Louisiana Tax Commission
Date of visit						<u> </u>
Date of visit			_			O 15 Louisiana Tax Commission
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Date of visit	Louisiana	Departm	ent of Reve			15 Louisiana Tax Commission16 Louisiana Tax Free Shopping Commissi17 Operations
If you would like to speak with a	Louisiana entified abo	Departmove, pleas	ent of Reve			 15 Louisiana Tax Commission 16 Louisiana Tax Free Shopping Commissi 17 Operations 18 Personal Income Tax
If you would like to speak with a tative about any of the issues ide tion below and a representative	a Louisiana entified abo will contact	Departmo ve, pleas you.	ent of Reve e fill out t	he infor		 15 Louisiana Tax Commission 16 Louisiana Tax Free Shopping Commissi 17 Operations 18 Personal Income Tax 19 Post Processing Services
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Background

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